

QUALITY POLICY

The Company's aim is to prosper in the business of providing a range of railway services. To achieve this aim, our strategy is to seek to supply promptly and without fail, services that will meet the expectations and needs of our customers and which, when used for their correct intended use, will be safe and will perform at a level, which the customer will judge satisfactory in relation to cost.

In pursuit of this strategy, it is our policy to manage all aspects of the business diligently and, particularly, to adhere to procedures and working practices relating to quality which meet the requirements of BS EN ISO 9001:2008.

It is the continuing policy of the Company to search for continual improvement within the quality management system and to provide the necessary working environment, training and resources to ensure that efficient and safe working practices, not merely enhances the Company's established reputation, but more importantly retains and improves its position in the market place.

The Company will ensure, by means of effective communication with its employees and by means of appropriate training and effective supervision that the requirements of the quality management system are maintained.

The Company is a highly efficient and quality cost conscious organisation and as a result a number of personnel have dual responsibilities to perform varying roles. This dual responsibility shall not deter, in any manner, personnel from their prime objective of providing a quality service via the quality management system.

Management is ultimately responsible for making balanced judgements, assessing the significance of variations in this sphere and taking decisions. In arriving at such decisions, the quality and personal integrity of staff are of fundamental importance. In this context, all effort is made to ensure that each person in the organisation understands that quality assurance is important to their future, know how they can assist in the achievement of adequate quality and are encouraged by there manager to do so.

This policy is approved by the undersigned and is supported by all the levels of management within the organisation. All personnel shall be guided by the contents of the quality management system and no deviation from the methods and procedures set down shall be permitted



Tony Evans
Managing Director
24/11/09